

Kayenta Technologies Computer Services Pricing Q1 2015

Hourly services are billed in one hour increments with a one hour minimum.
Kayenta Technologies Internet customers receive a \$15 / hour discount on hourly rates.

Rate Adjustments: After Hours: +\$25 | Weekends: +\$25 | Same Day Scheduling: +\$25

		Kayenta Technologies		Other	
Service	Description	In Store	On Site	In Store	On Site
Hourly Services					
Internet Repair	Diagnose and fix Internet service related problems. Issues arising as a result of deficiencies with Kayenta Network Equipment will be corrected free of charge.	-	Free		
Technical Support	General computer repair or computer help that doesn't fall under another category.	\$45 / Hour	\$65 / Hour		
Phone Technical Support	Talk to one of our experts over the phone. We can help solve your computer or technology problem.	\$40 / Hour	-		
Computer Training	Get answers to computer or technology problems. Learn basic OS navigation and configuration functions. Learn about software: web browsers, word processing, spreadsheets, cd burning, email, audio players, etc.	\$45 / Hour	\$65 / Hour	-	\$149.99
Network Wiring	Install wired connections between rooms using existing in-home wiring or new wire through walls.	-	\$65 / Hour	-	-
Computer Repair					
Computer Diagnostic	Identify problems with your computer. Devise a solution to fix the problem(s).	\$49.99	\$65 / Hour	\$69.99	?
Hardware Repair	Repair, reconfigure, or replace faulty components.	\$69.99	\$65 / Hour	varies	\$129.99+
Computer Tuneup	Remove dust from the computer. Check CPU temperatures and drive SMART status. Perform operating system and driver updates. Install and update antivirus software. Remove unwanted programs. Create user accounts.	\$39.99	\$65 / Hour	\$99.99	-
Virus and Spyware Removal	Remove viruses, spyware, malware and rootkits. Repair issues that prevent the OS from functioning. Perform critical operating system updates.	\$79.99	\$65 / Hour	\$199.99	\$299.99
OS Installation	Your computer will feel like new after a format and re-install of its operating system. Must provide the necessary OS and driver discs for your computer.	\$74.99	\$65 / Hour	\$129.99	\$229.99
Software Installation	Install one software product (not included) or install device drivers for OS Installation.	\$29.99	\$65 / Hour	\$29.99	\$129.99
Hardware Installation	Install new internal or external PC hardware and applicable device drivers.	\$39.99	\$65 / Hour	\$49.99	\$149.99
Data Recovery	Recover files from a computer that will no longer start. Recover deleted files from a working hard drive. Recovery of files is not guaranteed! If it's not possible to recover any files at all, the charge is only \$49.99.	99.99	-	\$249.99	-
Computer Setup					
On-Site PC Hookup	Setup one computer system including computer, monitor, mouse, keyboard, and speakers. Setup computer to access the internet and email. Connect a printer, external HD, or other external device. Install one software application.	-	\$59.99	-	\$149.99
Home Network Setup	Setup and configure a router to connect to the internet. Setup wireless 802.11a/b/g/n and enable encryption. Connect 3 devices to the wired or wireless network. (does not include running new in-home wiring)	-	\$59.99	-	\$89.99
Computer Setup	Enable file and printer sharing between computers. Test computer hardware and software functionality. Perform operating system updates. Install and update antivirus software. Remove unwanted programs. Create user accounts.	\$39.99	\$65 / Hour	\$69.99	-
Data Transfer / Backup	Transfer all specified data from your old computer to your new computer. Make a backup of the data to a DVD or external HD.	\$49.99	\$65 / Hour	\$99.99	\$199.99
Data Storage	Keep your files safe on our storage system. Billed in 100 gigabyte increments.	\$9.99 / Month	-	-	-
Email Setup	Setup an existing account in your email application, or create a new gmail, yahoo or hotmail account.	\$29.99	\$65 / Hour	\$49.99	